



Instruction to your Bank or Building Society to pay Direct Debits



Please complete all sections in BLOCK CAPITALS using BLACK INK

Please return the whole form to: Sanlam Investments and Pensions, St Bartholomew's House, Lewins Mead, Bristol, BS1 2NH

1. Name & full postal address of your bank or building society branch

To: The Manager

Bank or Building Society

Address

Postcode

Originator's identification number

9 7 0 2 0 0

5. Reference No.

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(for office use only)

6. Instruction to your bank or building society. Please pay Sanlam Financial Services UK Limited Direct Debits from my account detailed on this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Sanlam Financial Services UK Limited and, if so, details will be passed electronically to my bank or building society.

2. Name(s) of account holder(s)

Signature(s)

3. Branch sort code (from the top right-hand corner of your cheque)

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Date

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4. Bank or building society account number

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Banks and building societies may not accept Direct Debit instructions for some types of account



The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Sanlam Financial Services UK Limited will notify you at least ten working days in advance of your account being debited or as otherwise agreed. If you request Sanlam Financial Services UK Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Sanlam Financial Services UK Limited or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Sanlam Financial Services UK Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

This guarantee should be detached and retained by the payer.